

The world's most lifelike voice AI

Amillan Limited is a sales certified partner of PolyAI – the world's most lifelike voice AI for enterprise customer service. Deliver effortless CX, at scale, with lifelike voices, free-flowing conversation, and the ability to complete complex transactions and understand every customer, regardless of what they say or how they say it.

Today, PolyAI voice assistants handle customer service phone calls in 16 languages for 60+ enterprise brands including PG&E, Metro Bank, SelectQuote, Simplyhealth, and Marriott Hotels.

With voice AI that feels like talking to a real person, PolyAI customers can expect to see a 50% reduction in call volume, dramatically decreasing call abandonment rates, improving employee experience, and empowering every customer to get the support they need, when they need it.



Best-in-class for voice

Industry-leading voice platform engineered specifically for spoken conversations over the phone. Handle languages, accents, and complex conversations with ease.



Engaging brand experiences

Lifelike experiences designed for customer engagement. Reduce customer effort, capture detailed customer data, and unlock personalization at scale.



Collaborative innovation

Collaborate with industry-leading experts in voice AI, dialogue design, and telephony. Benefit from ongoing improvements with support that doesn't stop at deployment.



Faster time to production

Start taking customer calls in just 8 weeks. Keep it simple with pre-built integrations with contact center solutions and common CRMs.

PolyAI answers calls for some of the world's most loved brands



PolyAI customers are turning their call centers into revenue generators

75%

call reduction

Equivalent to 1,000+ FTE, saving
\$10M+ in staffing costs

Global delivery company

\$7.2M

revenue generation

Generated yearly from
automated bookings

Fertitta Entertainment

60%+

reduction in seasonal hiring

Saving \$1M+ over a 3-month
seasonal period

US retailer

15pt

CSAT increase

By reducing wait times and
eliminating call abandonment

Simplyhealth

4%

revenue increase

From taking 100% of
missed calls

FTSE100 hospitality company

10%

reduction in misroutes

Replacing lengthy IVR menu
with fast and accurate routing

British bank

[Listen to real calls with PolyAI voice assistants](#) →

ABOUT POLYAI

Founded in 2017, PolyAI was born in the same Cambridge lab that once pioneered speech recognition. Together, we have published over 200 papers which have been cited over 10,000 times, and we've registered over a dozen patents.

PolyAI was named on the Forbes AI 50 2023, as well as by Gartner as a Cool Vendor for Conversational AI. To date, we've deployed voice assistants globally. The company has offices in London and New York.

ABOUT AMILLAN LIMITED

A Premier Managed Service Provider. Amillan Limited is dedicated to delivering comprehensive managed IT services tailored to the unique requirements of businesses. Founded in 1985 we deliver a proactive approach to IT management, Amillan ensures that clients' systems operate smoothly and securely. The team of experienced professionals at Amillan provide 24/7 monitoring, maintenance, and support, enabling clients to concentrate on their core business activities.

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