

## Bringing value to the Health Sector



**Amillan's communications solutions for the health sector improve the flow of information between staff, across sites and out into the community. Creating a dynamic environment for employees and patients, our solutions drive efficiency, compliance and accountability for all types of organisation in the health sector.**

### Patient care

Provide real-time information to patients by making data available to staff regardless of their location. Reduce administration time and eliminate duplication to make better use of medical time. Share patient information securely between departments and create virtual teams with collaboration technologies.

### Staff mobility

Introduce true mobility for staff working in the community. Improve their effectiveness and maximise their time with patients. Provide a hot-desking facility and secure home working to give a flexible base.

### Data protection

Secure patient and employee data on fixed and mobile devices. Track devices and destroy data should a mobile device be stolen or lost.

### Communications processes

Eliminate communications bottlenecks and improve the flow of information. Collaborate across sites. Use resources intelligently to deal with peaks in demand. Create an agile environment to respond quickly to changing needs.

### Organisation efficiency

Increase the output in the organisation without increasing the resource. Simplify communications and bring everyone closer in a virtual world. Become

### Return on investment

Make every penny count. Converge networks to improve the flow of information. Reduce the total cost of ownership and measure improvements in performance and output.



## Our Approach

Our approach in working with you is to firstly understand your organisation, the challenges it faces and its strategic objectives. From this we create a blueprint for optimum communications across all departments and into the community. Our dedicated health team apply their experience to give you best practice processes to optimise cost and performance efficiencies.

Everything we do in your organisation has the same goal – to add value.

### Best practice

Our industry experience and technology excellence delivers best practice solutions supporting streamlined processes.

### Intelligence

Our dedicated health team map your challenges and objectives to technology solutions to improve performance, agility and accountability.

### Innovation

We continuously innovate and regenerate our skills to allow your organisation to innovate in optimising the service it provides to the public.

### Investment

We design solutions to protect your current investment and to maximise your return in the short, medium and long term.

### Complete solutions

From cabling to converged networks and integrated contact centres, we can deliver and support all areas.

## Our Solutions

Combining our voice, data and application skills we can provide a fully integrated converged environment to the public sector. We can fulfil the communications requirements for local government, health and education, providing leading edge technology for departments, remote sites, home and mobile workers. Working with best of breed technology manufacturers, we combine best practice, technology excellence and business understanding to give you competitive advantage.

### Managed Services

We provide a range of managed services for the voice, data and video infrastructure in the business. Different levels of managed service provide choices for organisations, depending on the level of skills inhouse and the business structure.

### Convergence

Integrating the voice and data networks we deliver an IP Telephony solution to provide simplified management, greater resilience and scalability. We place the most practical solution on each site to provide the functionality required. This often means our solutions combine Voice over IP, IP Telephony and traditional telephony.

### Infrastructure

Providing the cabling and network infrastructure for all premises across the organisation. We have the advantage of designing the infrastructure with the understanding of the way in which it will be used in a live environment.

### Contact Centre

Integrating the contact centre with desktop applications and providing staff with more intelligent information leads to an increase in performance. As email and SMS are becoming more common means of communicating with the public, we can blend all media into the same environment to ensure timely and effective responses. We can also push information out to the public to remind them of appointments, payments and other important public information.



**amillan**

*returning investment*